

21st ANNUAL CONFERENCE

*Nurse Leaders
& Managers*



***Emerging
Leadership
Trends***

**Thursday & Friday,
October 13-14, 2016**

The Colony Hotel

**140 Ocean Avenue
Kennebunkport, Maine**

PROVIDED BY:



**SAINT ANSELM
COLLEGE**

CONTINUING NURSING EDUCATION
Committed to Advancing the Practice of Nursing



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FEATURED SPEAKERS



ANDREW MORRIS-SINGER, MD, President and Principal Founder, Primary Care Progress, Cambridge, MA



MARY J. CONNAUGHTON, MS, RN, Principal/Owner Connaughton Consulting, Newton, MA



SHARRON J. CROWDER, PHD, RN, Clinical Assistant Professor, Indiana University School of Nursing, Indianapolis, IN



KRIS MAILEPORS, MBA, Director, Talent Development, Southern New Hampshire University, Manchester, NH



DONNA M. WHITE, PHD, RN, CNS, CADAC, Addiction Specialist, Fellow-Board Certified Expert in Traumatic Stress, Lemuel Shattuck Hospital, Boston, MA

DISTINGUISHED FACULTY



AMY DUMONT, MSN, RN, CCRN, FACHE, Chief Clinical Officer/Vice President Patient Care Services, Frisbie Memorial Hospital, Rochester, NH



MARGARET FRANCKHAUSER, MS, MPH, RN, CEO, Central New Hampshire VNA & Hospice, Laconia, NH



DEL GILBERT, MBA, Owner, Accelerating Excellence, Hudson, NH



PAULINE LADEBAUCHE, MS, RN, Assistant Dean, College of Health Sciences, University of Massachusetts, Lowell, MA



KIMBERLY MCNALLY, MN, RN, BCC, McNally & Associates, Seattle, WA



PLANNING COMMITTEE

AMY GUTHRIE, MS, RN, Director, Continuing Nursing Education, Saint Anselm College, Manchester, NH

JUDY ASCI, MS, RN, CEN, Nurse Care Manager, Harvard Pilgrim Healthcare, Manchester, NH

NANCY LAMONTAGNE, MSN, RN, CNOR, CNML, Nurse Manager, Ambulatory Care Unit, Endoscopy, Pre-Admission Testing, Infusion, Southern Maine Health Care, Biddeford, ME

JANE LEONARD, MBA, BSN, RN, Assistant Director/Faculty, RN-BSN Program, Saint Anselm College, Manchester, NH

ALLISON MCHUGH, MHCDS, MHS, BSN, RN, NE-BC, Associate Chief Nursing Officer, Cardiovascular Services, Neurosciences, Medical Specialties, and Critical Care, Dartmouth Hitchcock Medical Center, Lebanon, NH

MARGARET A. RICE, MS, RN, Senior Consultant, Consulting Associates, Manchester, NH

MARIA RYAN, PHD, APRN, CEO, Cottage Hospital, Woodsville, NH



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CONFERENCE AGENDA

WEDNESDAY, OCTOBER 12, 2016

4:00–5:30 PM **Early Registration**
Want a change to sleep a little later or enjoy a more leisurely breakfast? Take advantage of our early registration opportunity

DAY 1 • THURSDAY, OCTOBER 13, 2016

7:30–8:00 AM **Registration and Coffee**

8:00–8:15 AM **Welcome and Opening Remarks**

8:15–9:45 AM **KEYNOTE: Relational Leadership to Revitalization of Primary Care** Andrew Morris-Singer
In this talk, Dr. Morris-Singer, a primary care physician and former professional community organizer, will share insights and examples from the world of grassroots advocacy and primary care delivery transformation to showcase how health professionals—through relational leadership practices—can take on some of the large problems we face in healthcare and revitalize our profession in the process.

10:05–11:20 AM **Concurrent Sessions (Choose either A or B)**

SESSION A: Look to the Future: Build Your Strategic Thinking Skills..... Kimberly McNally

SESSION B: A Leadership Challenge: Balancing Compassion and Accountability..... Mary Connaughton

11:30 AM–12:30 PM **Lunch (provided)**

12:30–1:45 PM **Concurrent Sessions (Choose either C or D)**

SESSION C: Social Media Issues: What Nurse Leaders Need to Know..... Pauline Ladebauche

SESSION D: Leading by Influence Del Gilbert

2:00–3:15 PM **PLENARY 1: Art and Science of Caring: Caring for Those Who Suffer from Addiction**..... Donna White

3:20–4:35 PM **Concurrent Sessions (Choose either E or F)**

SESSION E: Powerful Presentations: How to be Clear, Concise and Compelling Del Gilbert

SESSION F: Innovative Strategies for Visionary Team Building Amy Dumont

DAY 2 • FRIDAY, OCTOBER 14, 2016

7:30–8:00 AM **Registration for New Attendees and Coffee**

8:00–9:15 AM **PLENARY 2: Health Policy and Advocacy Leaders: Advocate or Perish** Sharron J. Crowder
Why nurses should care about policy and advocacy opportunities will serve as the impetus for leaders' engagement in the session, which is designed as a think tank for accelerating involvement. Nurses will be supported in exploring critical issues in their health care systems, organizations, and communities and connecting them with health policy and advocacy roles.

9:45–11:00 AM **Concurrent Sessions (Choose either G or H)**

SESSION G: Career Management: Get Yourself Ready for Your Next Position Kimberly McNally

SESSION H: Creating a Culture of Recognition for Employee Satisfaction and Retention Margaret Franckhauser

11:10 AM–12:25 PM **PLENARY 3: Understanding Generational Differences** Kris Mailepors

12:30–1:30 PM **Lunch (Provided)**

1:30–2:45 PM **PLENARY 4: Resilience: The Leadership Imperative** Mary J. Connaughton

2:45–3:00 PM **Evaluations and Departures**

2016 NURSE LEADERS & MANAGERS CONFERENCE GENERAL INFORMATION

LOCATION: The Colony Hotel, Kennebunkport, Maine. This 1914 Grand Oceanfront hotel is included in the national Trust's Historic Hotels of America. Spectacularly situated on the rock promontory overlooking the Atlantic Ocean and the mouth of the Kennebunk River, it has a heated salt-water swimming pool, private, safe, surf beach, and gorgeous organic gardens. It's located within walking distance (1 mile) of the charming village of Kennebunkport.

HOTEL INFORMATION: A block of overnight rooms have been reserved at the special conference rate of \$105 garden side and \$155 ocean side per night plus tax; includes a full breakfast. Make reservations directly with the hotel – ask for the Saint Anselm College block. Overnight room reservation deadline: Rooms will be held until August 30, 2016. Thereafter, rooms and group rate may no longer be available. For additional information and directions, please call The Colony Hotel at 800-552-2363 or visit their website: www.thecolonyhotel.com.

GROUP DISCOUNT: If five or more people from the same agency register at the same time for the same conference, you may deduct 10%. Mailed registrations must arrive in the same envelope. Faxed registrations must arrive together. Not combinable with Early Registration Discount.

EARLY REGISTRATION DISCOUNT: In order to receive Early Registration Discount, payment in the form of a check, Visa or MasterCard must accompany registration form and be in our office by September 14, 2016. All payments must be received by the start of the conference or a personal check/cash/credit card will be necessary to attend. Not combinable with Group Discount.

CANCELLATION/REFUND POLICY: Registrants who are not able to attend or send a substitute can obtain a refund of registration fees, minus a \$60 processing fee. A written request must be received by September 21, 2016. REFUNDS WILL NOT BE ISSUED AFTER THIS DATE – NO EXCEPTIONS.

CONFIRMATIONS: your confirmation will be emailed to you. Since some concurrent sessions will be limited in size, early registration is advised.

CONFERENCE HANDOUTS: A link will be emailed to all participants 10 days prior to the start of the conference.

TAPING IS NOT ALLOWED.

CONTACT HOURS: this conference carries a maximum of 11.75 contact hours for this conference.

MORE INFORMATION/SPECIAL NEEDS: Please call 603-641-7086. You may also visit www.anselm.edu/cne.

Saint Anselm College is an approved provider of continuing nursing education by the Northeast Multistate Division, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

CONFERENCE REGISTRATION FORM

MAIL: Saint Anselm College, Continuing Ed #1745
100 Saint Anselm Drive
Manchester, NH 03102-1310

PHONE: 603-641-7086,
credit card required

FAX: 603-641-7089
credit card required

ONLINE: www.anselm.edu/cne
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CONCURRENT SESSION SELECTIONS (REQUIRED)

Assignments will be made on a **FIRST COME, FIRST SERVE** basis.

Date	Session (please circle)
Thursday, October 13	A or B C or D E or F
Friday, October 14	G or H

REGISTRATION FEES

NOTE: Conference fee includes continental breakfast, lunch, and breaks.

	EARLY: by Sept. 14	REGULAR: after Sept. 14
1-day Registration <input type="checkbox"/> Th <input type="checkbox"/> Fri	_____ \$205	_____ \$235
2-day Registration	_____ \$385	_____ \$435